

### MARATHON *EVOlite* - Perfect fit for small businesses

MARATHON *EVOlite* is an easy to use communications recording solution purposely designed to meet the requirements of small to medium sized organizations in a cost-effective package. MARATHON *EVOlite* can be configured to record, live monitor and archive communications at one location. It also provides the flexibility to connect multiple recording platforms, departments and/or locations, with data automatically transferred to the central INTERACTION server or a defined MARATHON *EVOlite* recorder platform.

#### Open architecture

MARATHON *EVOlite* lays its engineering foundation on being the WORLD'S FIRST Linux-based communications recorder, providing power, reliability and open source flexibility in a cost effective package. With its scaleable channel array, MARATHON *EVOlite* captures and records all customer interactions from 4 up to 60 channels simultaneously with a minimum on-line storage of 50,000 recording hours.

#### Capture what matters

With MARATHON *EVOlite* you can design a tailored communications recording solution to fit the unique requirements of your business by combining selective, rules based, total and record-on-demand recording.

#### Fast and efficient search and replay

ASC's advanced user interface applications allow easy access to calls and data over local networks (LAN/WAN), Intranet and Internet. Multi-language support is built into the system to easily provide for localization and support. All ASC applications are easy to use and deploy, require minimal training and administration, yet they produce amazing results.

Other ASC communications recording applications include:

- *POWERplay*, a feature rich application that allows playback over LAN/WAN connections.
- *WEBplay*, a powerful truly browser based search and replay interface that requires no proprietary software to be installed on user's PC.
- *INSTANT WEBplay*, a browser based interface for quick access to recent calls recorded on multiple channels.
- Threat Call Recording, a facility required by organizations who need to protect their company and employees' welfare while maintaining call privacy.
- Last Call Repeat (LCR), a facility to provide the most recent calls from any telephone in the world.
- *INSPIRATIONpro*, a quality monitoring software for contact centers, improves the quality of customer interaction hereby reducing agent turnover, increasing productivity and profits.

#### Optimum storage technology

MARATHON *EVOlite* comes standard with an expanded hard drive that guarantees a minimum on-line storage of 50,000 recording hours, with the option to upgrade to larger drive sizes. The system can also be equipped with AIT or a DVD drive for archiving. A second DVD drive can be added to extend archive capacity. This also allows for playback of previously recorded media. Additionally calls can be saved as .wave files and sent via e-mail.

#### Stay connected with MARATHON *EVOlite*:

- Trunk side recording of ISDN, E1, T1 and analog lines.
- PCM 30 integration with leading turrets and dealer boards.
- Digital extension taps for "industry leading" PBXs.
- Service observe and single step conference.
- Online Monitoring.
- VoIP Recording with *EVOip*

#### Seamless integration

- Call Tagger provides free seating capability without CTI.
- Additional call details captured through CTI
- Powerful APIs for easy to implement applications.
- Application Data Integration (ADI) – captures data from existing applications and tags it to the call database. Additionally the application can control when the recorder starts and stops to allow you to record only pertinent details.

#### Secure and protected access

MARATHON *EVOlite*'s multi-level access system requires user authorization for access to specific functions and channels. Supervisors can allocate individual security levels and specific user profiles for each user. This greatly reduces the risk of valuable information falling into the wrong hands.



**Technical Data**

**Channels and recording devices**

Analog inputs 4 ... 48 channels  
 Digital inputs 4 ... 48 channels MVTC  
 or 15 ... 60 channels PRI / PCM 30  
 or mixed configuration of analog/digital  
 Hard disk (built-in) 50,000 standard hours (with 4.8 kbps)  
 Signal input (analog) symmetrically, 1 ... 200 mV or 10 ... 2000 mV;  
 impedance 600 ohms or > 22 kOhms  
 Protocols (digital) PCM 30; PRI: E1 – ISDN / T1 – ISDN / T1 – RBS;  
 BRI ISDN EDSS1, proprietary  
 Voice over IP (VoIP) H.323, SIP, RTP

**Audio input (analog)**

Frequency range 300 ... 3400 Hz, +/- 3 dB  
 Signal-to-noise ratio > 42 dB (A)  
 Distortion factor < 3%  
 Cross talk attenuation > 60 dB / 1 kHz  
 AGC amplifier response time 20 ms / 20 dB  
 recovery time 200 ms ... 4.7 sec. / 20 dB adjustable

**Operation modes**

Data compression 4.8, 16, 24, 32, 40 or 64 kBit/sec..  
 selectable for each channel  
 Start delay 0 ms  
 Stop time 1 ... 120 sec. adjustable  
 Time synchronization optional: NTP, input for minute pulse, DCF 77,  
 GPS, IRIG B, IRIG E, Hopf  
 output: minute pulse (option)  
 Alarm contact relay outputs for optical and audible alarm (option)

**Environment**

Power supply 90 ... 250 V AC  
 Temperature range +41 ... +95 °F (+5 ... +35 °C)  
 Dimensions (WxHxD) 7,9 x 11,9 x 18,3" (200 x 300 x 463 mm)  
 Weight approx. 30 lbs (15 kg)

**Conformity**

Security standards EN 60950, UL 60950 / CSA C22.2  
 EMC / ESD EN 55022, FCC Part 15 class A,  
 EN 55024, EN 61000-3-2, EN 61000-3-3  
 PTT FCC Part 68, TBR 3, TBR 4, TBR 21

Subject to change without notice



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